



Clothing Depot

The Clothing Depot opened on March 15, 1965 as one of the first programs initiated by Town House founder, Hilda Wright.

Rationale:

To provide **quality used clothing and household goods** to members of the community.

To help **reduce financial strain** associated with purchasing clothing and small household items.



Impacts:

- The Clothing Depot has reduced barriers for individuals in obtaining quality used clothing and household goods at an **accessible price**.
- The Clothing Depot has helped citizens obtain suitable used clothing for job interviews, laborer jobs, season changes and back-to-school.
- The Clothing Depot is **conveniently located downtown** Glace Bay and is on the bus route to allow for easy access.
- The Clothing Depot has a positive **environmental impact** promoting the re-use of clothing and other items instead of them being discarded as waste.
- Provides a valuable volunteer role for people with various abilities and backgrounds.

Processes:

- The Clothing Depot is housed in the basement of *Town House*.
- In addition to clothing and shoes, dishes, pots and pans, curtains, and small household appliances are accepted and made available.
- The Depot is open Tuesday, Wednesday, and Thursday mornings from 9:30 – 11:00 a.m. and in the afternoons from 1:30 – 3:00 p.m. Mondays and Fridays are used for sorting and organizing.
- It is open to all members of the public regardless of economic status.
- Clients are asked to bring their own bag(s) and pay 25 cents per item.
- Donations of goods are accepted Monday to Friday during regular business hours.
- Overflow items are sold at fundraising Yard Sales during the Summer.
- Volunteers sort and size clothes and other items and keep the Depot organized. Approximately 20 volunteers work each week in the Clothing Depot and the volunteer contribution is approximately \$55,000 in-kind, per year (5200 hours).



Strategic Innovations:

Citizens Service League Board of Directors has **approved a strategic plan** to guide their work over the next number of years.

Actions from the strategic plan that fall under the *Clothing Depot Program* would be:

- ▶ Track what is typically donated in terms of clothing and appeal to the public for those items that are lacking (e.g. towels, jackets) in newsletters and other sources.
- ▶ Market the Clothing Depot more strategically during certain times of the year – e.g. warm clothing in Fall/Winter.
- ▶ Identify and continually improve storage for Clothing Depot/Yard Sales.