



Courses

A wide range of courses have been offered since 1968.

Rationale:

To provide individuals with skill development and learning opportunities.

To offer instructors and skilled community members with a space to teach and share the skills they possess.

Impacts:

- Citizens have obtained certification in courses that enhance their skill set, help them to gain positive outcomes in health and safety, and meet employment requirements.
- Evaluations from courses have been positive.
- The costs associated with travelling to other communities to take courses have been reduced.
- Approximately 100-150 residents attend approximately 8 course topics offered at *Town House* each year.
- The babysitting course has remained popular providing 11-15 year olds with skills to gain casual employment, build responsibility, and enhance their resumes.



Processes:

- Courses range in fees; target audience; number of available seats; and length.
- Courses are employment-related (e.g. Babysitting course); safety-related (Safe Boating; Defensive Driving; First Aid/CPR); health-related (Tai Chi; Cooking); mental health-related (Assertiveness; Stress Management) and skill-enhancing (Photography, Crochet).

Strategic Innovations:

Citizens Service League Board of Directors has **approved a strategic plan** to guide their work over the next number of years. Actions from the strategic plan that fall under the *Courses Program* would be:

- ▶ Use social marketing and advertising to locate instructors and new topic areas for various skill-based courses.
- ▶ Consider inviting course instructors to also share their skills when appropriate in *Summer Day Camp*, *March Break Camp*, *Seniors Programs*, with *Community Friends*, or with the *Volunteer Resource Centre*.